



# Residents' Services Select Committee

Date:

**TUESDAY, 14 JANUARY** 

2025

Time:

7.00 PM

Venue:

**COMMITTEE ROOM 5 -**

CIVIC CENTRE

Meeting Details:

The public and press are welcome to attend and observe the meeting.

For safety and accessibility, security measures will be conducted, including searches of individuals and their belongings. Attendees must also provide satisfactory proof of identity upon arrival. Refusal to comply with these requirements will result in nonadmittance.

This meeting may be broadcast on the Council's YouTube channel. You can also view this agenda online at <a href="https://www.hillingdon.gov.uk">www.hillingdon.gov.uk</a>

#### **Councillors on the Committee**

Councillor Wayne Bridges (Chair)
Councillor Peter Smallwood OBE (Vice-Chair)
Councillor Darran Davies
Councillor Ekta Gohil
Councillor Scott Farley (Opposition Lead)
Councillor Janet Gardner
Councillor Kamal Preet Kaur

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Contact: Liz Penny, Democratic Services

Officer

Email: epenny@hillingdon.gov.uk

Lloyd White

Head of Democratic Services

London Borough of Hillingdon,

3E/05, Civic Centre, High Street, Uxbridge, UB8 1UW

www.hillingdon.gov.uk

# Useful information for residents and visitors

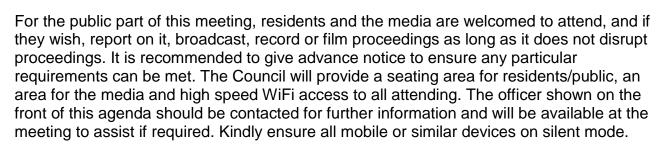
#### Travel and parking

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#### **Accessibility**

An Induction Loop System is available for use in the various meeting rooms. Please contact us for further information.



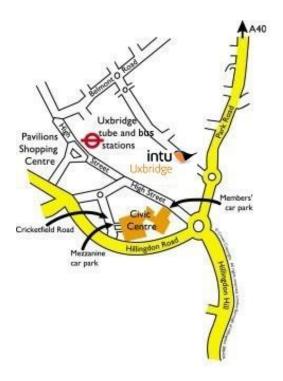


Please note that the Council may also record or film this meeting and publish this online.

#### **Emergency procedures**

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In the event of a SECURITY INCIDENT, follow instructions issued via the tannoy, a Fire Marshal or a Security Officer. Those unable to evacuate using the stairs, should make their way to the signed refuge locations.



#### **Terms of Reference**

#### **Residents' Services Select Committee**

To undertake the overview and scrutiny role in relation to the following Cabinet Member portfolio(s) and service areas:

| Portfolio(s)  | Directorate                | Service Areas   |
|---|----------------------------|---|
| Portfolio(s) Cabinet Member for Community & Environment   | Place                      | Green Spaces (incl. Woodlands, Colne Valley)  |
|   |                            | Crematorium Services  |
|   |                            | Waste Services  |
|   |                            | Flooding & watercourses   |
|   |                            | Environmental Projects (incl. Chrysalis, Street Champions, Alleygating & Ward Budgets)  |
|   |                            | Climate Change (incl. air quality) – cross-<br>cutting brief  |
|   | Homes and Communities      | Library Services  |
|   |                            | Theatres, Museums & Cultural Services   |
|   |                            | Leisure Services and Centres  |
|   |                            | Community Safety & Community Cohesion (incl. CCTV)  |
|   |                            | Trading Standards, Environmental Health & Licensing (incl. Safety of Sports Grounds)  |
|   |                            | Imported Food Office  |
|   |                            | Anti-Social Behaviour and Localities  |
|   |                            | Street Scene Enforcement  |
|   |                            | Parking & Parking Enforcement   |
|   |                            | Emergency Response  |
|   | Adult Services<br>& Health | Mortuary  |
| Cabinet Member for Place Planning, Housing & Growth Homes | Place                      | Planning Services (incl. planning policy,<br>building control, planning enforcement,<br>specialist planning & conservation areas) |
|   |                            | Regeneration (incl. town centres, master planning)  |
|   |                            | Economic Development (incl. growth strategy, business engagement, inward investment & worklessness)                               |
|   |                            | Local Impacts of Heathrow Expansion (cross cutting brief)   |
|   |                            | Local Impacts of High Speed 2 (cross-cutting brief)   |
|   | Homes &<br>Communities     | Housing Strategy & Commissioning (incl. housing policies & standards, assessment of housing stock size & condition and the        |

| commissioning of housing stock repairs and housing stock acquisitions)  |
|---|
| HRA Strategy and delivery plan (operational delivery in Place and Cabinet Member for Corporate Services & Property) |
| Housing Management (incl. tenancy management)   |
| Housing Options and Homeless Prevention   |
| Private Sector Housing  |

### STATUTORY COMMITTEE

#### Statutory Crime and Disorder Scrutiny

This Committee will act as a Crime and Disorder Committee as defined in the Crime and Disorder (Overview and Scrutiny) Regulations 2009 and carry out the bi-annual scrutiny of decisions made, or other action taken, in connection with the discharge by the responsible authorities of their crime and disorder functions.

#### Duty of partners to attend and provide information

The Crime and Disorder (Overview and Scrutiny)
Regulations 2009 permits this Select Committee to make a request in writing for information to bodies who form the local Crime and Disorder Reduction Partnership (Safer Hillingdon Partnership), which includes the Police. The Committee should scrutinise the work of the partnership at least once a year and may also require the attendance before it of an officer or employee of a responsible authority or of a co-operating person or body in order to answer questions. The Committee may not require a person to attend unless reasonable notice of the intended date of attendance has been given to that person.

## Agenda

| 1   | Apologies for Absence  |         |
|-----|--|---------|
| 2   | Declarations of interest in matters coming before this meeting   |         |
| 3   | To receive the minutes of the previous meeting   | 1 - 8   |
| 4   | To confirm that the items of business marked as Part I will be considered in public and those marked Part II will be considered in private |         |
| Par | t I - Members, Public and Press  |         |
| 5   | Select Committee Terms of Reference Update   | 9 - 16  |
| 6   | 2025/26 Budget Proposals for Services within the Remit of the Residents' Services Select Committee   | 17 - 36 |
| 7   | Review of Homelessness and the Customer Journey - Review Findings  | 37 - 76 |
| 8   | Forward Plan   | 77 - 86 |
| 9   | Work Programme   | 87 - 90 |